



## VIRTELLIGENCE

CLIENTS FOCUSED. RESULTS DRIVEN

Virtelligence has had years of success by working with top healthcare professionals and organizations accompanied by a complete understanding of the Health-Care industry and the best resources available

### | ABOUT US:

*1998: Virtelligence firm was founded Minneapolis, MN*

*2005: Receives "Best Places to Work" Award by Minneapolis/St. Paul Business Journal*

*2007: Ranked #11 in "Fast 50" fastest growing companies in Twin Cities by Minneapolis/St. Paul Business Journal*

*2008: Wins "Top 500 Diversity Businesses" Award*

*2009: Named as Top 100 Healthcare IT Company in US by Healthcare Informatics*

*2009: Named to INC. 5000 magazine's fastest-growing private companies list*

*2012: Named third time as one of the "Best Places to Work" by Minneapolis/St. Paul Business Journal*

*2012: Ranked #13 in "Fast 50" fastest growing companies in Twin Cities by Minneapolis/St. Paul Business Journal*

### | THE CHALLENGE:

Cleveland Clinic embarked upon a Community Connect project in which they would include Ashtabula County Medical Center. Ashtabula County Medical Center is a private, not-for-profit; community-oriented multi-specialty hospital an affiliate of Cleveland Clinic is a 249-licensed bed hospital. The hospital operates the county's only cardiac catheterization lab, skilled nursing unit and behavioral medicine unit, in addition to a sleep disorders lab, as well as many specialized services. In addition the project will serve as a model for future Cleveland Clinic Community Connect projects. Additional projects would include Cleveland's network of clinics and regional hospitals and would help all achieve their meaningful use goals.

### | THE SOLUTION:

Virtelligence was tasked with developing a roadmap and project plan to successfully complete the project. Required tasks and assignments included:

- ☞ Suggestions for project management direction
- ☞ Operational gap analysis
- ☞ Workflow development
- ☞ Hard ware and network integration
- ☞ Epic build
- ☞ Assist in definition of scope
- ☞ Identify project objectives and assignments ensuring accountability
- ☞ Participate in the facilitation of the steering committee
- ☞ Along with the steering committee set the project pace and assist in the management of expectations.

### OUTCOME

Cleveland Clinic and Ashtabula Medical Center received a well scoped, efficient project provided by the assistance of Virtelligence consultants. Throughout the project Virtelligence consultants were able to make improvements to existing process and workflows to better support their patient care goals. The structure and accountability Virtelligence provided allowed Cleveland Clinic to achieve milestones and kept the project time line on track. More importantly we were able to assist in both hospitals meeting the requirements for Meaningful Use and demonstrate the effective use of technology.